

The Fire



BEFORE WATCHING

Have you ever had to call the emergency services? What happened? How did the procedure go?

Watch the first video. How has the emergency service been streamlined?



VOCABULARY BOOSTER

What do the following words mean? When do you feel this way? When did you last feel like that?

composed	annoyed
foolish	calm
frustrated	creative
inventive	indifferent
meticulous	precise
sensible	rational
smug	self-satisfied
startled	silly
unconcerned	surprised
wary	suspicious



AFTER WATCHING

1. Watch the second video. What's the problem? How does Moss solve it?
2. How can you describe Moss during the process? Match the photos to the adjectives in VOCABULARY BOOSTER.
3. How would you react in such a situation?
4. What does Moss do at the end? Why does he decide to change the style of the e-mail?
5. How can you tell an informal e-mail from a formal one?
6. When should we write formal e-mails and when is it better to go for a rather informal style?
7. What kind of e-mails do you usually write?
8. Do you like this video? Do you find it funny? What's your stand on the British sense of humour?

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